



## Dispute 18951464: Your Dispute Has Been Filed

1 message

Chir  
Re:lv-t

Mon, Nov 24, 2025 at 3:14 AM

# Your Dispute Has Been Filed

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We know how stressful it is to discover problems related to unauthorized transactions. We've already started a dispute investigation on your behalf. Your dispute claim number is 18951464.

Here's what happens next with your ACH Debit transaction dispute:

- You will receive a temporary credit if we are unable to resolve your dispute by December 9, 2025.
- We work as quickly and diligently as possible to reach decisions on disputes like yours. Depending on the type of transaction you're disputing, the process can take until January 8, 2026.
- You can check the status of your dispute in your Chime mobile app. To learn more about checking your dispute status in the app, [read here](#).
- If you have additional information to share with us as we investigate your dispute, you can upload documentation in the app by navigating to your open disputes, selecting the claim and clicking on the 3 dots in the upper right-hand corner. From there you'll be able to add files related to your dispute claim.
- The best way to stay informed on what's happening with your claim is by using the app to view the status of your dispute. Calling customer service will not expedite the investigation process.
- Investigation team may reach out via [email only](#) with additional questions to ensure we have all key information related to your dispute.

- Please visit the [help center](#), to understand commonly asked questions and relevant timeframes related to the dispute process.

If you have any additional questions or need further assistance, please feel free to [contact us](#) any time. For more information on disputes, check out our [help center](#).

♥ from Chime

Questions? We're here to [help](#).

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