
CA 93637

Em:

January 25, 2026

Federal Trade Commission

Consumer Response Center

Subject: Complaint Regarding Credit Card Refund Policies/ CURRENT CREDIT CARD-city

Dear Commissioners,

I am writing to express concern regarding the refund policies associated with my Current credit card. These policies appear to be restrictive and may not align with fair consumer practices.

The issue has resulted in delays of refunds. I respectfully request that the Commission review these practices and advise on appropriate remedies. The current credit card has a refund policy that intentionally holds refunds up to 31 days after the banks have refunded the monies.

Supporting documentation is available upon request. Please contact me at the email address provided for any additional information.

Thank you for your attention to this matter.

Best regards, I