



### Order information

If you want to change your order info, leave a note to the seller. Your requests cannot be guaranteed – but the seller will do their best to meet your needs.

Order ID:

8014447273243298

Quantity:

1

Total:

**US \$398.30**

Name

Tony Maglio

Phone number

(+1)////////

Address

3 nicole lane, Wingdale, New York, United States, 12594

Leave a note

Read

28/05 10:35



please let me know correct phone number



please let me know correct phone number

please let me know correct phone number

please let me know correct phone number

04/06 19:50



Order Number #8014447273243298  
Strong power 105cc ,4.8kw ,Biggest power chain saw ,Gasoline chainsaw petrol  
saw with 36"Blade and chain  
SHIPPED  
US \$368.37  
Read

whats going on ? fedex tells me that there is no package matching the number

you gave me. ive been wating for close to a month now still no chain saw. please respond soon .

Read

04/06 20:02



please let me know correct phone number

please let me know correct phone number

please let me know correct phone number

05/06 11:00



you don't need my phone number, you can reach me here. thank you.

Read

05/06 11:12



We need this

Without this , fedex can't send the package

05/06 11:55



Order Number #8014447273243298

Strong power 105cc ,4.8kw ,Biggest power chain saw ,Gasoline chainsaw petrol saw with 36"Blade and chain

SHIPPED

US \$368.37

Read

FEDEX DAID YOU GAVE ME A INCORRECT TRACKING NUMBER

Read

DAID= SAID

Read

05/06 22:17



we need correct phone number and then give you a new tracking number

06/06 14:41



Order Number #8014447273243298

Strong power 105cc ,4.8kw ,Biggest power chain saw ,Gasoline chainsaw petrol saw with 36"Blade and chain

SHIPPED

US \$368.37

Read

06/06 14:49



fedex say's that they do not require a phone number in order to deliver a package. if i do not have a proper tracking number in the next few day's i will put in for a full refund with alixpress.

Read

06/06 15:24



Order Number #8014447273243298

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US \$368.37

Read

Order Number #8014447273243298

Strong power 105cc ,4.8kw ,Biggest power chain saw ,Gasoline chainsaw petrol saw with 36"Blade and chain

SHIPPED

US \$368.37

Read

06/06 15:43



Order Number #8014447273243298

Strong power 105cc ,4.8kw ,Biggest power chain saw ,Gasoline chainsaw petrol saw with 36"Blade and chain

SHIPPED

US \$368.37

Read

06/06 15:56



Order Number #8014447273243298

Strong power 105cc ,4.8kw ,Biggest power chain saw ,Gasoline chainsaw petrol saw with 36"Blade and chain

SHIPPED

US \$368.37

Read

06/06 20:27



Are you sure ??

11/06 14:58



Order Number #8014447273243298

Strong power 105cc ,4.8kw ,Biggest power chain saw ,Gasoline chainsaw petrol saw with 36"Blade and chain

SHIPPED

US \$368.37

Read

your add on aliexpress claims a 5-8 delivery time. where's my chain saw. i havent received a refund so where is my chain saw?

Read

11/06 15:27





Production Information

Strong power 105cc ,4.8kw ,Biggest power chain saw ,Gasoline chainsaw petrol saw with 36"Blade and chain

**US \$249.00 - 249.00**

Read

11/06 21:10



let me know you still need the chainsaw ?

15/06 10:21



YES  
Read

15/06 12:32



what delivery company did you use? i am not able to track my chain saw. i need you to explain in detail ho you used and how they are transporting my saw. i also need a correct shipping number. if i don't receive my saw soon i will be forced to buy one from some won else.

Read



We will let you know tomorrow

15/06 12:49



according to global tracking you have not sent out my chain saw yet . is this true?  
Read

15/06 12:57



Order Number #8014447273243298  
Strong power 105cc ,4.8kw ,Biggest power chain saw ,Gasoline chainsaw petrol  
saw with 36"Blade and chain  
SHIPPED  
US \$368.37  
Read

15/06 13:03



i noticed that in your order statements that you posted on this page you changed the price, can you please explain why?

[Read](#)

Order Number #8014447273243298

Strong power 105cc ,4.8kw ,Biggest power chain saw ,Gasoline chainsaw petrol saw with 36"Blade and chain

SHIPPED

US \$368.37

[Read](#)

yes the price is not correct. \$398.30 is the correct amount.

[Read](#)



?



i guess i will talk to someone tomarrow. it's aparent that you are not interested in talking to me and explaining your self or your opinion on this matter, bye.  
Read

15/06 14:36



here is my phone number 1 845 453 4458 . i am not otherizing you to sell my number or to use it in any other promotion. i hope to here from some one real soon, bye.  
Read

15/06 20:33



we don't put your phone number to any people , only for shipping goods

16/06 08:28



when is my chain saw getting sent out and when will i receive it?

Read

i also need a new tracking number.

Read



yes yes, we will send you new tracking number, friend

16/06 09:18



please let me know who you are using to ship and how you are shipping. i would also like a date for when i should receive it, thanks.

Read

16/06 09:40



Ok, tomorrow will let you know

17/06 11:06



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US \$368.37  
Read

Production Information  
Strong power 105cc ,4.8kw ,Biggest power chain saw ,Gasoline chainsaw petrol  
saw with 36"Blade and chain  
**US \$224.10 - 224.10**

Read

Order Number #8014447273243298  
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SHIPPED  
US \$368.37  
Read

Production Information  
Strong power 105cc ,4.8kw ,Biggest power chain saw ,Gasoline chainsaw petrol  
saw with 36"Blade and chain  
**US \$224.10 - 224.10**

Read





Production Information

Strong power 105cc ,4.8kw ,Biggest power chain saw ,Gasoline chainsaw petrol saw with 36"Blade and chain

**US \$224.10 - 224.10**

[Read](#)

17/06 13:15



Order Number #8014447273243298

Strong power 105cc ,4.8kw ,Biggest power chain saw ,Gasoline chainsaw petrol saw with 36"Blade and chain

SHIPPED

US \$368.37

[Read](#)

DID YOU FORGET ?

[Read](#)

17/06 13:34



Order Number #8014447273243298

Strong power 105cc ,4.8kw ,Biggest power chain saw ,Gasoline chainsaw petrol saw with 36"Blade and chain

SHIPPED

US \$368.37

Read

17/06 17:52



don't forget, friend, already arrange the shipment

18/06 04:09



Forget tell you , send you chainsaw with Blue color is ok ??

18/06 20:03



yes,as long it has same spec's as the one i ordered. plus the bar and chain. please send me the date for delivery, the tracking number, and hough is delivering it. thank you, bye.

Read

18/06 20:09



yes yes, same Spec, friend, just different color, because with orange color, we are afraid on stihl company, friend

OK ok, we arrange the shipment for you now and Monday will give you new tracking number and you will get it within 10-12days

22/06 10:29



hi, please don't forget my tracking number or the name of the delivery company. a projected date of delivery would be great. bye, hope to here from you soon .  
thanks  
Read

22/06 10:46



yes yes. friend

Tomorrow will send you tracking number and you will get the chainaw within 10days

23/06 02:20



here is tracking number 1ZY5517A0463404295 from UPS, and next week you will get it, friend

24/06 11:24



what happened to shipping my saw with fedex?  
Read

24/06 23:06



Already ship out, friend  
Already ship out, friend

Alibaba Translation

here is tracking number 1ZY5517A0463404295 from UPS, and next week you will get it, friend

here is tracking number 1ZY5517A0463404295 from UPS, and next week you will get it, friend

Alibaba Translation

01/07 12:52



hi, i am contacting you for the following reasons. 1. the chain saw arrived damaged, the chain and bar cover was bent out of shape in 3 different areas. 2. the bottom claw was bent about 1/2" out of alignment. 3. when the saw was packed there was no packing plastic under the saw. the saw sat flat on the bottom of the box. 4. i am going to notify UPS of the damage. also when i put the bar cover on it stops the chain from moving. it looks like the chain gets pinched by the metal chain guides. more so the one against the body of the saw. i have pictures, but i don't know how to upload them. i will find someone in the next day or two.

Read

01/07 14:08



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Strong power 105cc ,4.8kw ,Biggest power chain saw ,Gasoline chainsaw petrol saw with 36"Blade and chain

SHIPPED

US \$368.37

[Read](#)

Order Number #8014447273243298

Strong power 105cc ,4.8kw ,Biggest power chain saw ,Gasoline chainsaw petrol saw with 36"Blade and chain

SHIPPED

US \$368.37

[Read](#)

01/07 14:52



Order Number #8014447273243298

Strong power 105cc ,4.8kw ,Biggest power chain saw ,Gasoline chainsaw petrol saw with 36"Blade and chain

SHIPPED

US \$368.37

Read

01/07 15:00



hi, received my saw damaged. dide cover bent, front claw bent. when i put the chain on the bar it will only move with the cover off/ you put the cover on, nuts hand tight and the chain will not move. i have not tryed to start the saw at this time, so i don't now if it will run or not. i don't know if it leaks fluids or not. i am going to contact ups and file a report.

Read

i need a new side or bar cover and a new claw. i am not happy.

Read

01/07 15:23



Order Number #8014447273243298

Strong power 105cc ,4.8kw ,Biggest power chain saw ,Gasoline chainsaw petrol saw with 36"Blade and chain

SHIPPED



US \$368.37

Read

01/07 15:32



Order Number #8014447273243298

Strong power 105cc ,4.8kw ,Biggest power chain saw ,Gasoline chainsaw petrol saw with 36"Blade and chain

SHIPPED

US \$368.37

Read

i contacted ups they are picking up the chain saw for inspection july 3, 2020 in the AM.

Read

01/07 16:28



i ordered the chain saw may 19,2020. i t was sapostue take 12 - 14 days to arrive. i finally received it june 29,2020. it took a month and 15 days to arrive. not only did

it arrive late but it arrived broken due to improper packing. their was no packing material under the saw. the saw sat flat on the bottom of the box.

Read

01/07 20:16



send us pictures and let me know where is broken

03/07 09:17



hi, i can't load my pictures on to either form please provide an email address so i can do so. also UPS picked up the saw yesterday, to examin it. they will get back to me in a couply of days. bye tony.

Read

Order Number #8014447273243298

Strong power 105cc ,4.8kw ,Biggest power chain saw ,Gasoline chainsaw petrol saw with 36"Blade and chain

SHIPPED

US \$368.37

Read

Order Number #8014447273243298

Strong power 105cc ,4.8kw ,Biggest power chain saw ,Gasoline chainsaw petrol saw with 36"Blade and chain

SHIPPED

US \$368.37

Read

03/07 09:31



Order Number #8014447273243298

Strong power 105cc ,4.8kw ,Biggest power chain saw ,Gasoline chainsaw petrol saw with 36"Blade and chain

SHIPPED

US \$368.37

Read

Order Number #8014447273243298

Strong power 105cc ,4.8kw ,Biggest power chain saw ,Gasoline chainsaw petrol saw with 36"Blade and chain

SHIPPED

US \$368.37

Read

03/07 22:10



412572205@qq.com  
412572205@qq.com  
Alibaba Translation

05/07 09:58



6 pictures sent. let me know if there is any problem?  
Read



i will check it tomorrow

06/07 17:24



hi, have you checked into the chain and bar problem?  
Read

08/07 12:55



hi, did you here from UPS about my broken saw? also were you able to see my pictures i sent.  
Read

09/07 01:15



i get the pictures, friend

it seems chainsaw not any problem, friend

you get the chainsaw bar from UPS ?

10/07 11:50



yes. they did not have paper work for the bar and would not pick it up. the chain cover is bent and broken the lower claw on the cover was bent. you need to look closer at the pictures. did they send it back to you?

Read

10/07 17:39



Chain bent ?

Chain bent?

Alibaba Translation

Send us more pictures, friend

Send us more pictures, friend

Alibaba Translation

If really beNt , we can send new parts  
If really beNt , we can send new part  
Alibaba Translation

How you send back to us ?  
How you send back to us?  
Alibaba Translation

We send you new parts will be ok  
We send you new parts will be OK  
Alibaba Translation

13/07 09:44



hi, i wrote you the day after i received my chain saw. you didn't respond for several day's. aliexpress was not working . it wood not let me put in a claim. so i had no other choice but to put in a claim with ups. ups picked it up the next day and i haven't seen it sence. they will not give me any inforemation about the chain saw becouce i didn't send it. i hope you relise that i bought this saw back on may 19,2020. i still don't have a saw. i don't if you realise how frustrating this is. i think i have been more than understanding. please call UPS and find out what is going on with my chain saw.

Read



we are always here , friend

tell us where is broken, friend



please go back and reread all our corrosponaces, all the information is there.  
Read

13/07 10:07



from your pictures, we really can't see clear where is broken

13/07 23:00





The order you already return to UPS >??

15/07 11:45



talk to ups.  
Read

15/07 20:10



Ok ok, we check it first

19/07 06:56



Order Number #8014447273243298

Strong power 105cc ,4.8kw ,Biggest power chain saw ,Gasoline chainsaw petrol saw with 36"Blade and chain

SHIPPED

US \$368.37

Read

19/07 07:02



Hi, i have not heard back from you. What is going on with my chain saw? Did you check in with UPS? I have lost 2 month of nice weather waiting on my chain saw. PLEASE help me.

Read

19/07 07:57



You ask ups return the package?  
You ask ups return the package?  
Alibaba Translation

Both 2 package are return ?  
Both 2 package are return?  
Alibaba Translation

20/07 10:28



what are you talking about? i did not here from you when i let you know the chain saw was damaged for several days. aliexpress was not working correctly and i was unable to report the damage. so i contacted UPS because they delivered the package. they picked it up the next day. now they tell me that they can't talk to me about the package because i am not the shipping party.  
Read

20/07 21:06



UPs pick up both 2 packages ??/

21/07 06:03



just 1.  
Read



machine or blade ?



machine  
Read

21/07 07:59



tomorrow we comfirm with shippers

22/07 12:16



i need my chainsaw.  
Read

i need answers  
Read

22/07 18:57



we also wait UPS answer

30/07 09:49



how long does it take ?  
Read

it been close to three months weres my chain saw.  
Read

30/07 20:39



yes yes, now UPS still ask us pau return shipping , it's too bad

01/08 15:07



what's to bad?  
Read

i need my saw.  
Read

01/08 21:47



yes yes we know it , but UPS return the package

08:13



so send a new chain saw, and put packing peanuts or styrafoam under the chain saw this time.

Read