

Dear Valerie,

Thank you for your email.

Your credit card went through Paypal to pay for this purchase. Once you report us to your credit card company, that settled a dispute on Paypal.

Then, PP said the case was closed by drawing our money to you. Paypal drew our money to your credit card. So that's why we shouldn't refund you anymore.

Please contact your credit card company for this issue.

Thanks for your understanding.

Best regards!

Lynn

Vintadu Support Team

On Thu, Dec 3, 2020 at 11:45 PM Valerie Larry <valerielarry@hotmail.com> wrote:

Aug 12

 **PAYPAL** \$112.56
***DANGTHIKIMN** ...7753
Other Services

4029357733, CA 95131 USA

Purchased: Tue, Aug 11, 2020
Posted: Wed, Aug 12, 2020

Appears on statement as: PAYPAL *DANGTHIKIMN
4029357733 CA 95131 USA

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Does this look like a PayPal account I have? Hell no it doesn't. If you have credited to this account when you can clearly see I used a credit card ending in 7753, means you are being deceitful by not refunding.

Sent from my T-Mobile 4G LTE Device

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From: support vintadu LLC <support@vintadu.com>

Sent: Wednesday, December 2, 2020 6:51:31 PM

To: Valerie Larry <valerielarry@hotmail.com>

Subject: Re:

Dear Valerie,

Thank you for your email.

We are truly sorry for any unexpected experience.

As far as I know, you had a win case on Paypal and already received a full refund by Paypal and still keep those shoes.

So that we shouldn't issue any more refund.

Thanks for your understanding.

Best regards!

Lynn

Vintadu Support Team

On Thu, Dec 3, 2020 at 8:04 AM Valerie Larry <valerielarry@hotmail.com> wrote:

Send my refund now.

Sent from [Mail](#) for Windows 10