Dear Valerie,

Thank you for your email.

Your credit card went through Paypal to pay for this purchase. Once you report us to your credit card company, that settled a dispute on Paypal.

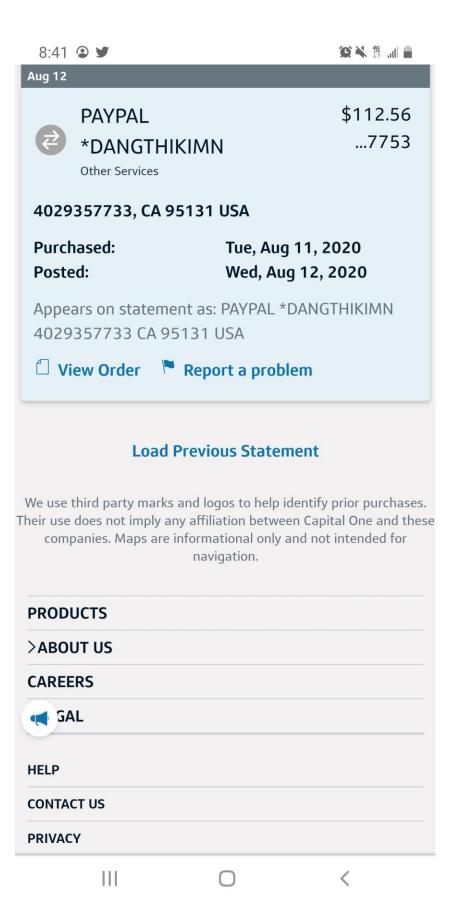
Then, PP said the case was closed by drawing our money to you. Paypal drew our money to your credit card. So that's why we shouldn't refund you anymore.

Please contact your credit card company for this issue.

Thanks for your understanding.

Best regards!
Lynn
Vintadu Support Team

On Thu, Dec 3, 2020 at 11:45 PM Valerie Larry < <u>valerielarry@hotmail.com</u> > wrote:



Does this look like a PayPal account I have? Hell no it doesn't. If you have credited to this account when you can clearly see I used a credit card ending in 7753, means you are being deceitful by not refunding.

Sent from my T-Mobile 4G LTE Device Get <u>Outlook for Android</u>

From: support vintadu LLC <<u>support@vintadu.com</u>>
Sent: Wednesday, December 2, 2020 6:51:31 PM
To: Valerie Larry <<u>valerielarry@hotmail.com</u>>

Subject: Re:

Dear Valerie,

Thank you for your email.

We are truly sorry for any unexpected experience.

As far as I know, you had a win case on Paypal and already received a full refund by Paypal and still keep those shoes.

So that we shouldn't issue any more refund.

Thanks for your understanding.

Best regards! Lynn

**Vintadu Support Team** 

On Thu, Dec 3, 2020 at 8:04 AM Valerie Larry < <a href="mailto:valerielarry@hotmail.com">valerielarry@hotmail.com</a>> wrote:

Send my refund now.

Sent from Mail for Windows 10