

Part of the ongoing email that day!!!

are you patronizing me? Because I'm am going to take your comment as another insult .. as to " my business in not so important" you had a customer of 12 years in the service department today that brought her car in and it was missed diagnosed and after that she was verbally abused by 2 people in the service dept in front of others that makes matters worse. so based on her experience today and the insult from your sales manager and the fact that you can tell a customer this is how we do things and I would have to wait 10 days for a car is .. %^ I called 3 other [vw](#) dealerships that will welcome my purchase with NO DELAY> I am going to buy at another [vw](#) dealer in the Hudson that is not part of your ownership group. It has been a horrible experience and the worst way anybody should have to buy a car!!!