



P.O. Box 618
Charleston, IL 61920-9807

April 28, 2015

Thank you for your interest in Assurance Wireless, a Lifeline Assistance program supported by the federal Universal Service Fund.

Unfortunately, after reviewing your application, it cannot be approved because:

- The date of birth you submitted cannot be confirmed.

Next steps:

If you think there has been a mistake or if your circumstances should change, please call Assurance Wireless at 1-888-898-4888 or re-apply online at assurancewireless.com.

Sincerely,

Assurance Wireless

Offer limited to new eligible customers who are approved for Lifeline service (varies by state) residing in selected geographic areas and is non-transferable. Offers not available in all states/areas. Consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program. Phone models may vary. Add'l voice: 10c/min. Int'l & Data services may be extra per plan. Accessing voicemail draws from plan minutes & charges may apply once free minutes have been depleted. Customers de-enrolled from the federal Lifeline program may use service with funds remaining in the account for max. 150 days, after which account expires and balance is forfeited unless customer adds funds to the account. State and local sales taxes and fees may apply. Assurance Wireless reserves the right to modify, extend or cancel offers at any time. Coverage not available everywhere. Nationwide coverage area reaches more than 282 million people. Virgin Mobile® USA network services are provided on the Nationwide Sprint® Network. Assurance Wireless is subject to Important Service/Product and General Terms of Conditions found on assurancewireless.com

